

IPRA ANNUAL POOL MANAGERS WORKSHOP

Wednesday, May 15, 2019

City of Clive - 1900 NW 114th Street, Clive, IA 50325

Please park across the street in the Clive Aquatic Center parking lot and walk across the street.

Enter the building through the middle set of door between the Library and City Hall.

8:00-8:30AM Check In

8:45AM - 2:30PM Classroom Sessions

Lunch provided

TOPICS INCLUDE:

- Tips and Tools for Time Management
- The Art and Effort of Customer Service
- Planning and Leading EAPs
- Staff Bonding
- How to Work with Difficult Staff

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BY



Registration Fee: \$10 / person

Please register by Friday, May 10, 2019

Kelly@iapra.org

The Pool Managers Workshop is designed for anyone supervising an aquatics facility, especially the “on-site supervisor”. Head Lifeguards, Parks & Recreation Directors, Aquatics Supervisors and Pool Managers will benefit from attending. Non-IPRA member are welcome to attend the event.

Questions - contact Kelly@iapra.org